

LISTING OF CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

Claim 1 (Previously Presented) A computer-implemented method for monitoring a performance of a business activity, comprising:

analyzing the business activity; and

selecting at least one predefined business performance model from a plurality of predefined business performance models for monitoring the performance of the business activity.

Claim 2 (Original) The method for monitoring a performance of a business activity as set forth in claim 1, wherein

the plurality of predefined business performance models is a first business performance model, a second business performance model and a third business performance model.

Claim 3 (Currently Amended) The method for monitoring a performance of a business activity as set forth in claim 2, wherein

the first business performance model ~~are~~ is used to monitor the performance of at least one business activity involving at least one user accessing a service in order to perform at least one transaction requiring an immediate response.

Claim 4 (Currently Amended) The method for monitoring a performance of a business activity as set forth in claim 2, wherein

the second business performance model ~~are~~ is used to monitor the performance of at least one business activity involving a flow of data having to be processed through at least one application and then distributed.

Claim 5 (Currently Amended) The method for monitoring a performance of a business activity as set forth in claim 2, wherein

the third business performance model ~~are~~ is used to monitor the performance of at least one business activity involving at least one operation that needs to be completed before a predetermined time.

Claim 6 (Original) The method for monitoring a performance of a business activity as set forth in claim 2, wherein

the first business performance model, the second business performance model and the third business performance model each include a plurality of predefined sub-processes.

Claim 7 (Original) The method for monitoring a performance of a business activity as set forth in claim 6, wherein

the plurality of predefined sub-processes for the first business performance model, for the second business performance model and for the third business performance model include a first sub-process, a second sub-process and a third sub-process.

Claim 8 (Original) The method for monitoring a performance of a business activity as set forth in claim 7, wherein

the plurality of predefined sub-processes of the first business performance model, the second business performance model and the third business performance model each include one or more predefined metrics.

Claim 9 (Original) The method for monitoring a performance of a business activity as set forth in claim 1, wherein

the business activity is a business process.

Claim 10 (Previously Presented) A computer-implemented method for monitoring a performance of a business activity, comprising:

analyzing the business activity;

selecting at least one predefined business performance model from a plurality of predefined business performance models for monitoring the performance of the business activity; and

selecting a predefined category of users from a plurality of predefined category of users.

Claim 11 (Original) The method for monitoring a performance of a business activity as set forth in claim 10, further comprising:

generating an interface based on at least the selected at least one predefined business performance model and the selected predefined category of users for illustrating the performance of the business activity.

Claim 12 (Original) The method for monitoring a performance of a business activity as set forth in claim 11, wherein

the interface is selected from a plurality of predefined interfaces.

Claim 13 (Original) The method for monitoring a performance of a business activity as set forth in claim 10, wherein

the business activity is a business process.

Claim 14 (Previously Presented) A computer-implemented method for selecting a business performance model, comprising:

analyzing at least one performance criteria of a business activity; and

selecting the business performance model from a plurality of business performance models at least based on the at least one performance criteria.

Claim 15 (Original) The method for monitoring a performance of a business activity as set forth in claim 14, wherein

the business activity is a business process.

Claim 16 (Previously Presented) A computer-implemented method for viewing performance data of a business activity, comprising:

developing a plurality of business performance models based on at least one performance criteria;

analyzing the business activity;

selecting at least one business performance model from the plurality of business performance models for monitoring a performance of the business activity, each business performance model associated with at least one performance criteria; and

generating the performance data by using at least one developed business performance model.

Claim 17 (Previously Presented) A system for monitoring a performance of a business activity, comprising:

an interface associated with a user device for viewing performance data associated with the business activity; and

a server operable to store at least one predefined business performance model and to generate the performance data using the predefined business performance model,

the server further operable to analyze the business activity and select at least one predefined business performance model from a plurality of predefined business performance models for monitoring the performance of the business activity, each predefined business performance model associated with at least one performance criteria.

Claim 18 (Original) The system for monitoring a performance of a business activity as set forth in claim 17, wherein

the predefined business performance model includes at least one metric.

Claim 19 (Original) The method for monitoring a performance of a business activity as set forth in claim 17, wherein

the business activity is a business process.

Claim 20 (Currently amended) A system for monitoring a performance of a business activity, comprising:

a processor for generating performance data using a predefined business performance model, the processor further operable to analyze the business activity and select at least one predefined business performance model

from a plurality of predefined business performance models for monitoring the performance of the business activity, each predefined business performance model associated with at least one performance criteria[.]; and
an interface for displaying the performance data.

Claim 21 (Original) The system for monitoring a performance of a business activity as set forth in claim 20, wherein

the predefined business performance model includes at least one metric.

Claim 22 (Original) A method for monitoring a performance of a business activity, comprising:

analyzing the business activity; and

selecting at least one predefined business performance model from a plurality of predefined business performance models for monitoring the performance of the business activity, each predefined business performance model associated with at least one performance criteria.

Claim 23 (Original) The method for monitoring a performance of a business activity as set forth in claim 22, wherein

the at least one performance criteria of one of the plurality of predefined business performance models is response time which allows for monitoring the response time of the business activity.

Claim 24 (Original) The method for monitoring a performance of a business activity as set forth in claim 22, wherein

the at least one performance criteria of one of the plurality of predefined business performance models is fluidity which allows for monitoring the flow of data of the business activity.

Claim 25 (Original) The method for monitoring a performance of a business activity as set forth in claim 22, wherein

the at least one performance criteria of one of the plurality of predefined business performance models is completion time which allows for monitoring the completion of one or more operations by a predetermined time.